



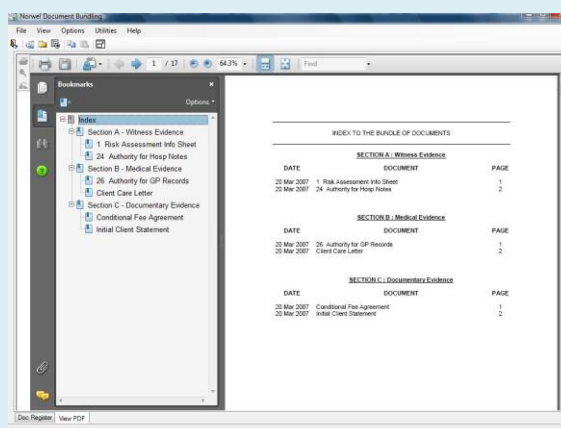
SOMERSET COUNTY COUNCIL SUCCESS FROM USING NORWEL'S BUNDLING SOFTWARE

Somerset County Council's legal department have been a user of Norwel's highly successful Time and Matter Management System for some while, but identified a need for a document bundling solution to support staff that routinely had to produce long and complex bundles.

Like many other Public Sector legal teams they frequently needed to produce high quality document bundles, and compiling these manually was a time consuming process. In addition maintaining the bundle as cases progressed, and ensuring that all the parties involved were provided with updated versions multiplied the workload significantly.

Having discussed their requirements with Norwel, Norwel proposed that the department implement the Norwel Bundling Module.

Norwel's Document Bundling module provides legal professionals and support staff with a fast and effective way of creating and paginating Bundles. With a seamless link to the documents stored against each case and a comprehensive toolset covering layout, formatting and pagination. Norwel's Document Bundling module provides the ability to bundle documents quickly and efficiently automating an otherwise repetitive and time consuming manual process, with the final product meeting the standards of the most demanding Judges



Lucy Wilkins Systems Administrator for Legal Services at Somerset said.

“Prior to the implementation of the Norwel Bundling solution we had skilled members of the team having to spend significant amounts of time, preparing, producing, checking and updating court bundles, and we recognised that if we could find a solution that meet our requirements a lot of staff time could be saved”.



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Now that the team have gone live on the new system what has been the greatest benefits.

“Norwel’s bundling module has made a significant difference to our resources in respect of time and consumables, where beforehand it could take us days to collate a bundle we can now complete one in hours, if not quicker”.

“At a click of a button the software will re-paginate and re-index in minutes after adding documents, we can also include supplementary pages if required, making maintenance and updating of bundles vastly quicker and easier”.

“In addition not only does it free up hours of time that was previously sent preparing bundles, we have also seen cost savings in terms of photocopying, paper and postage”.

Alan Richardson Managing Director at Norwel says:

“We are delighted to have been selected to work with Somerset Council. The Norwel Bundling module has been designed to enable our clients to realise real savings in valuable staff time, and at the same time maintaining a high quality of service and support.”

**To learn more about how Norwel solutions can help your organisation contact Stephen Skinner on 0161 492 1600, email steve.skinner@norwel.co.uk.
Or visit our website at www.norwel.co.uk**

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